# SHENITHIA S. ARNOLD, EdD, LPC, ACS, NCC, CSAM

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EDUCATION		
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Argosy University, Atlanta, GA  Doctor of Education – Counselor Education & Supervision	2019	
Argosy University, Atlanta, GA  Master of Arts – Community Counseling	2009	
Fort Valley State University, Fort Valley, GA  Bachelor of Arts – Psychology	2006	
LICENSURE/CERTIFICATIONS		
<b>Licensed Professional Counselor</b> (LPC007831) Union City, Georgia 30291	2014	
Approved Clinical Supervisor (ACS 3516) Union City, Georgia 30291	2020	
Certified Specialist in Anger Management (CSAM) PESI	2024	
Substitute Teaching Certificate Public School Systems	2017	

#### PROFESSIONAL EXPERIENCE

# Walden University, Online Programs

Mar 2021- present

Contributing Faculty

• Provide instruction for graduate students in counseling and counseling-related programs

### Robert A. Dayton Detention Facility, GEO Group

Mar 2020- Apr 2021

Licensed Mental Health Professional

- Provide professional counseling to inmates/detainees
- Provide diagnostic assessments and mental health diagnoses for inmates/detainees

# Liberty University, Online Programs

Nov. 2019 - Present

**Adjunct Faculty** 

- Provide instruction to master level & doctoral level students pursuing careers in counseling and counseling-related programs
- Formal/informal assessments, evaluation of students and student's performance

### United Health Group-Optum, Atlanta, GA

Oct. 2019 - Jan. 2020

#### Behavioral Health Care Advocate

- Maintain clinical case notes for members of Healthcare of America
- Develop and implement individualized treatment plans addressing medical and behavioral health conditions, unhealthy patterns of behavior, and other personal issues
- Prepare reports as needed for documentation, clinical rounds, and clinical consultation

### Journey2Greatness, LLC, Atlanta, GA

Jan. 2015 – Present

Owner, Licensed Therapist

- Psychotherapy for individuals, couples, groups, & families
- Maintain clinical case notes including progress notes, evaluations, and recommendations
- Develop and implement individualized treatment plans addressing family relationship problems, destructive patterns of behavior, and other personal issues
- Maintain and prepare reports/documents as needed

### Argosy University, Atlanta, GA

2016 - 2019

Teaching Assistant/Clinical Supervisor/Academic Resources- Tutor

- Co-instruct master-level courses in the Clinical Mental Health Counseling Program. Courses include Substance Abuse, Foundations of CMHC, Social & Cultural Diversity, Counseling Skills I & II, & Professional Ethics
- Develop, evaluate & grade examinations, required assignments, discussion questions, etc. record grades in BRIGHTSPACE & eCollege course management systems
- Develop supporting teaching materials (i.e., syllabi, visual aids, answer keys, supplementary notes, or course websites)
- Supervise master-level students in the Clinical Mental Health Counseling program during practicum/internship courses
- Mentor master-level students in the Clinical Mental Health Counseling Program

### Anthem Blue Cross & Blue Shield, Atlanta, GA

May 2016-Nov 2016

Behavioral Health Care Manager I

- Utilized appropriate screening criteria, knowledge, and clinical judgment to assess member needs
- Ensured access to medical necessities and cost-effective quality behavioral healthcare.
- Referred cases to peer reviewers
- Maintain confidentiality of records relating to members' treatment
- Handled and maintain member-related paperwork, including federal- and state-mandated forms, client diagnostic records, and progress notes

# Ridgeview Institute, Inc., Atlanta, Ga

Sept 2007 – May 2016

Youth Services Case Manager/Therapist

- Conducted individual, group, & family therapy utilizing Cognitive Behavioral Therapy & Dialectical Behavioral Therapy
- Special interests include parenting skills, suicidality, self-injurious behavior, depression, anxiety, etc.
- Conducted initial and behavioral assessments, crisis stabilization, and behavioral intervention
- Facilitated family workshops, new hire training,
- debriefing, discharge planning

### Visions of Greatness, Inc., Atlanta, GA

Therapist/CSI/CORE

- Developed and implement individualized treatment plans for adolescents and family
- Conducted therapy and educated clients on behavioral interventions
- Managed school visits and resource referrals
- Maintain case files that include activities, progress notes, evaluations, and recommendations

### Yes U Can, Inc., Atlanta, GA

Apr 2011 - Sept 2011

Therapist

- In-home individual and family therapy
- Provided behavioral assessments for in-home individuals and family members
- Devised treatments plans for clients and family
- Encouraged individuals and family members to develop and use skills and strategies for confronting their problems in a constructive manner
- Resource Referrals
- School visits
- Maintained case files that include activities, progress notes, evaluations, resources and recommendations

### Skyland Trail, Inc., Atlanta, GA

Jan. 2009 – Oct. 2009

Addiction Counselor

- Individual & Group Therapy
- Provided support & educational services
- Developed client treatment plans
- Maintained progress/group notes
- Managed safety/behavioral contracts
- Created Meal plans
- Completed and maintained accurate records or reports regarding the patients' history & Progress
- Discharge & Aftercare planning

# Fulton County Juvenile Justice Center, Atlanta, GA

May 2006 – July 2007

Dispute Resolution

- Used mediation techniques to facilitate communication between disputants, to further parties' understanding of different perspectives, and to guide parties toward mutual agreement
- Conferred with disputants to clarify issues, identify underlying concerns, and develop an understanding of their respective needs and interests.
- Prepare settlement agreements for disputants to sign.
- Set up appointments for parties to meet for mediation.
- Interview claimants/clients to obtain information about disputed issues.

#### FVSU Office of Financial, Atlanta, GA

Aug. 2004 – May 2006

Administrative Assistant

- Used computers for various applications
- Managed office equipment, such as fax machines, copiers, or phone systems and arrange for repairs when equipment malfunctions
- Hosted scheduled grant funding information and ceremonies

Dec 2010 -Feb 2011

 Answered telephones and gave information to callers, take messages, or transfer calls to appropriate individuals

#### Grady Memorial Hospital, Atlanta, GA

May 2002 – July 2004

Area clerk/ Nurse Assistant

- Answer patient call signals, signal lights, bells, or intercom systems to determine patients' needs
- Assisted tuberculosis and trauma patients with daily living activities, such as getting out
  of bed, bathing, dressing, using the toilet, standing, walking, or exercising
- Review patients' dietary restrictions, food allergies, and preferences to ensure patient receives appropriate diet
- Patient Care

#### Southwest Family YMCA, Atlanta, GA

May 2001 – Aug. 2001

Supervising Camp Counselor

- Enforce rules and regulations of recreational facilities to maintain discipline and ensure safety
- Organize, lead, and promote interest in recreational activities, such as arts, crafts, sports, games, camping, and hobbies
- Assess the needs and interests of individuals and groups and plan activities
- Managed the daily operations of recreational facilities

#### ACADEMIC RESEARCH / PUBLICATIONS

Dissertation: The Strong Black Woman: Work, Life, & Academic Balance 2019
Be Intentional. Be Purposeful. Be Productive! SACES Newsletter Submission 2019

#### RESEARCH / PROFESSIONAL PRESENTATIONS

Black Mental Health Symposium (2019): The Clinical Implications of the Strong Black Woman as a Model for Academic Mentorship

Argosy Atlanta Wellness Week (2018): Work, Life, and Academic Balance

Licensed Professional Counselor Association (LPCA-GA) (2015): Life after graduation

LAPC Conference for Licensed Professional Counselors' (2015): Clinical implications of burnout and impairment in counseling professionals

#### UNIVERSITY TEACHING EXPERIENCE

Walden University, School of Counseling Spring 2024-Introduction to Clinical & Mental Health Counseling

**Walden University,** School of Counseling Spring 2023-Social Change: Prevention, Consultation, & Advocacy

Walden University, School of Counseling Research Methods & Program Evaluation	Fall 2022-	
Walden University, School of Counseling Techniques of Counseling	Fall 2021-	
Liberty University Online, Counselor Education & Family Studies Professional, Ethical, & Legal Issues in School Counseling	Fall 2021-	
Walden University, School of Counseling Diagnosis & Assessment	Summer 2021-	
Liberty University Online, Counselor Education & Family Studies Marriage & Family Counseling	Summer 2020-	
<b>Liberty University Online</b> , Counselor Education & Family Studies Ethical & Legal Issues in Counseling	Summer 2020-	
Liberty University Online, Community Care & Counseling Studies in Interpersonal Communication	Spring 2021-	
<b>Liberty University Online</b> , Clinical Mental Health Counseling Program Psychopathology & Counseling	Spring 2019-	
<b>Argosy University</b> , M.A. Clinical Mental Health Counseling Program PC 6900 Substance Abuse Instructor (Teaching Assistant with Dr. Geneva Gra	Summer I, 2016 ay)	
<b>Argosy University</b> , M.A. Clinical Mental Health Counseling Program PC 6106 Foundations of Mental Health Counseling (Teaching Assistant with	Summer II, 2016 Dr. Gerry Crete)	
Argosy University, M. A. Clinical Mental Health Counseling Program Fall I, 2016 PC 6107 Foundations of M.H. Counseling (Teaching Assistant with Dr. Chandra Johnson)		
<b>Argosy University</b> , M. A. Clinical Mental Health Counseling Program PC 6104 Counseling Skills I (Teaching Assistant with Dr. SaDohl Jones)	Fall II, 2016	
<b>Argosy University</b> , M. A. Clinical Mental Health Counseling Program PC 6410 Counseling Practicum (Teaching Assistant with Dr. Mary Gay)	Fall I & II, 2016	
<b>Argosy University</b> , M. A. Clinical Mental Health Counseling Program PC 6511 Social & Cultural Diversity (Teaching Assistant with Dr. SaDohl Jon	Spring I, 2018	
Argosy University, M. A. Clinical Mental Health Counseling Program	Summer II, 2018	

**Argosy University**, M. A. Clinical Mental Health Counseling Program Fall I, 2018 PC 6300 Professional & Ethical Issues (Teaching Assistant with Dr. SaDohl Jones)

PC 6511 Social & Cultural Diversity (Teaching Assistant with Dr. SaDohl Jones)

#### **GUEST LECTURES**

Fulton County Superior Court, Pretrial Services: Anger Management

**Argosy University:** Clinical Mental Health Counseling Program (PC6415Counseling Internship) *Counselor Wellness* 

**Argosy University:** Clinical Mental Health Counseling Program (PC6410Counseling Practicum) *Student Wellness* 

**South Atlanta High School:** Senior Career Day -Mental Health, Counseling & Counseling Related Professions

**South Atlanta High School:** Junior Career Day- *Mental Health, Counseling & Counseling Related Professions* 

**Ridgeview Institute**: Family Education Workshops- Resolution of adolescent issues, Effective parenting skills, Communication skills, Dialectical Behavior Therapy and Life after Ridgeview

#### MEDIA PUBLICATIONS/PRESENTATIONS/INTERVIEWS

6Twelve Magazine Article Publication: Depression is REAL	2019
6Twelve Magazine Article Publication: Bipolar in the Black Community	2019
6Twelve Magazine Article Publication: Suicide: Prevention, Awareness, Myths.	, & Risks 2019
6Twelve Magazine Article Publication: Autism Awareness: The Bigger Picture	2019
6Twelve Magazine Article Publication: Addiction: Drugs, Sex, and Money	
2019	
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The Marlo Moore Show on V1075: Mental Health & The Black Church 2019 Your World with Creflo Dollar- Sexual Additions and Abuse invitation (declined)2019

#### SUPERVISION EXPERIENCE

Graduate Training: Conducted site visits at internship sites Arg	2020 osy University osy University osy University		
PROFESSIONAL DEVELOPMENT			
Anger Management Certification	2024		
Tele-Mental Health Training	2019		
Association for Counselor Education & Supervision Conference Attendee	2019-		
PESI, Inc.	2020-		
Hedge Builders Transformation Empowerment	2019		
Intergenerational Trauma and African American Clients	2019		
Strategies for Engaging Teens in the Management of Trauma-Related Symptoms	2019		
Supporting Survivors through their Sexual Trauma	2019		
Wellness Strategies for Trauma Clients and Clinicians Workshop	2019		
Licensed Professional Counselors of Georgia Professional Ethics Conference Atte	endee 2018-		
Southern Association for Counselor Education & Supervision Conference Attendee2016- present			
Licensed Professional Counselors Association Conference Attendee	2014-present		

American Counseling Association Conference Attendee	2014-present	
AFFILIATIONS / MEMBERSHIPS		
Counselor Education and Supervision Network	2018-present	
Association for Counselor Education and Supervision	2018-present	
National Board for Certified Counselors	2011-present	
Chi- Sigma Iota Academic Society	2010-present	
Licensed Professional Counselors Association of Georgia	2009-present	
American Counseling Association	2009-present	
VOLUNTEER AND COMMUNITY SERVICE		
Fulton County Superior Court	2021-2023	
Hosea Williams	2017-2020	
Atlanta Silhouettes	2010 - Present	
Wings of Faith Ministries	2010 - Present	
Skyland Trail	2009	
Fulton County Juvenile Court	2006-2007	
Habitat for Humanity	2004- 2007	